



## **YHVH Medical & Aesthetic Clinic**

### **Privacy Policy**

**Last Updated: 01 May 2023**

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### **General:**

YHVH Medical & Aesthetic Clinic (“us”, “we”, or “our”) operates <https://yvhclinic.ca> (the “Site”).

This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site.

By using the Site, you agree to the collection and use of information in accordance with this policy.

### **Please read the following sections carefully:**

#### **Privacy Policy:**

Operating as YHVH Medical Clinic, our establishment, YHVH Medical & Aesthetic Clinic, places a strong emphasis on privacy. We prioritize the security of your personal information, taking it seriously and dedicating ourselves to safeguarding it in accordance with our privacy policy. This policy aims to inform you about the collection and utilization of your personal information by YHVH Medical Clinic.

This privacy policy applies to all personal information gathered through various channels, including email, phone, and in-person interactions. Furthermore, any information acquired through the website [www.yvhclinic.ca](http://www.yvhclinic.ca), as well as through third-party engagements from affiliate links or applications, is also subject to compliance with this privacy policy.

Before booking a service with us please read the privacy policy and the [Terms and Conditions](#).

If you do not consent with the privacy policy and the terms and conditions outlined, it is strongly recommended that you refrain from booking and utilizing the available services.

After reviewing both the Privacy Policy and the Terms and Conditions you are consenting to the use of your personal information for the sole purpose of the requested service.

#### **Changes to This Privacy Policy:**

Effective as of May 1, 2023, this Privacy Policy will continue to be in force, except for any modifications to its provisions in the future. Any such changes will have an immediate effect upon being posted on this page.

We reserve the right to update or modify our Privacy Policy at any time, and it is advisable to periodically review this Privacy Policy. Your continued use of the Service following the posting of any modifications to the Privacy Policy on this page will signify your acknowledgment of the changes and your agreement to adhere to and be bound by the updated Privacy Policy.

In the event of any substantial alterations to this Privacy Policy, you will be notified of such changes by updating the date of the revisions at the top of the policy page, ensuring transparency about when modifications were made.

By opting to proceed with booking and utilizing the services offered by YHVH Medical & Aesthetic Clinic, you implicitly agree to accept and adhere to the modifications made to the Privacy Policy.

#### **How information is Collected from you:**

The personal information collected during inquiries, bookings, and service provision includes, but is not restricted to, details such as your first and last name, mailing address, email address, phone number, or any other information classified as protected health information under the Health Information Act (HIA).

YHVH Medical & Aesthetic Clinic collects various types of personal information about you, sourced from our affiliates, third parties, and business partners. The voluntary provision of your personal information to YHVH Medical & Aesthetic Clinic includes records of correspondence, including phone numbers and email addresses, details of booked services, feedback provided, completed surveys, and financial information obtained before confirming your requested service.

#### **Third Party Interactions:**

YHVH Medical & Aesthetic Clinic maintains social media presence on platforms such as Instagram, Facebook, YouTube, and LinkedIn, among others. Interactions with these platforms or accounts may result in the collection of personal information you have made available. This includes your platform identification, associated profiles on those social media platforms (including profile pictures, friends list, and group interactions), and any publicly shared information.

When engaging with YHVH Medical & Aesthetic Clinic's social media pages, you are providing authorization for the Clinic to collect, store, and utilize such information and content in alignment with this Privacy Policy.

#### **Log Data:**

Similar to many site operators, we gather information that your browser transmits when you visit our Site, referred to as "Log Data." This Log Data may include details such as your computer's Internet Protocol ("IP") address, browser type, browser version, the specific pages of our Site visited, the time and date of your visit, the duration spent on those pages, and other relevant statistics.

Furthermore, we may utilize third-party services, such as Google Analytics, to collect, monitor, and analyze this information for various purposes.

#### **Tracking Cookies:**

YHVH Medical & Aesthetic Clinic may use cookies to collect additional personal information automatically as you interact with the services and to personalize your experience with the services. Tracking cookies can also be used to collect information about your online activities over time and across third party websites or other online services.

Cookies are files with small amounts of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Like many sites, we use “cookies” to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

Tracking cookies are used to recognize your browser and remember certain information such as usernames (User ID’s) when you return to the website. It is important to have these cookies in place so we can ensure your experience is smooth sailing.

Third party service providers who may use information about your visits to the website and other websites to target advertisements for products and services available. YHVH Medical & Aesthetic Clinic does not control the types of information collected and stored by these third-party cookies and you should check their website for more information on their tracking cookie policy. Google is a third party such as “Google Analytics” which is a service that tracks and reports website traffic.

### **Security:**

The security of your Personal Information is important to us but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Some web browsers may provide an option to decline and/or remove cookies from your browsers.

### **How YHVH Medical & Aesthetic Clinic Uses Your Information**

Your personal information is used in the following ways:

- Communication regarding your requested services
- Booking your services
- Contacting you regarding your booking services
- We undertake the responsibility of fulfilling our obligations and enforcing our rights that arise from any contracts established between you and YHVH Medical & Aesthetic Clinic. This includes the provision of invoicing and billing services.
- Contacting you regarding upcoming promotions.
- Notifying you regarding policy changes.
- Tracking your site visits to our website.
- Maintaining legal and regulatory compliance.
- Protecting you, others, and our business including without limitation using information for fraud prevention.
- Enforcing compliance with our terms and conditions and privacy policy.
- Sharing and Disclosing Information

Your personal information may be disclosed to third party companies that are hired to assist with our services. These third-party service providers are bound by a contractual obligation to keep all personal information confidential and use it only for the purpose for which we disclose it to them.

YHVH Medical & Aesthetic Clinic may share your information with our affiliates to provide the services you have requested.

In accordance with the law, there may be situations where YHVH Medical & Aesthetic Clinic is obligated to disclose your personal information in cooperation with regulatory authorities, responding to lawful requests. This may involve reporting HIV and other sexually transmitted disease results to public health regulatory bodies.

### **Where your information is stored**

YHVH Medical & Aesthetic Clinic stores all your personal information within two factor authentication platform that is stored on a Verified Private Network (VPN) and behind firewalls.

### **Contact us.**

If you have any questions or would like further information, please feel free to contact us at 587-468-8601